

TO,  
The Secretary to Government of Bihar,  
Ministry of Food, Civil Supplies & Consumer Affairs,  
Government of Bihar,  
PATNA

Dated: 28/08/2023

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 And E-Commerce Rules, 2020.

Respected Sir,

With reference to the above, we are annexing herewith the following documents for your kind perusal, approval and record.

1. Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 And E-Commerce Rules, 2020.
2. Board Resolution.
3. E-Contract Agreement with a Direct Seller and its enclosures.
4. Business Plan.
5. Cooling off policy for a Direct Seller.
6. Buy-back, return and refund policy.
7. Mechanism of Grievance Redressal.
8. Order form and its terms and condition for a Consumer/Direct Seller.
9. Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed and other Similar registrations.
10. Products Price list.

Kindly acknowledge receipt in token of the acceptance of the above.

Thanks & Regards  
Yours Truly  
For KIZAARA INTERNATIONAL RETAIL PVT LTD.



**JITENDRA KUMAR SINGH**  
(NODAL OFFICER)

