

DECLARATION UNDER CONSUMER PROTECTION **(E-COMMERCE) RULES. 2020**

I, **JITENDRA KUMAR SINGH**, Nodal Officer of M/S **KIZAARA INTERNATIONAL RETAIL PRIVATE LIMITED**, having its registered office at F-103, Wing-F, Build-B, Suyojit One World Residency, Opposite Bytco College, Nashik Puna Road, Nashik, Maharashtra- 422101 India.(Hereinafter referred to as kizaara), do hereby declare and undertake as under that:

1. I am fully competent to sign this declaration as I am the Nodal Officer of the Inventory E-commerce Entity named above duly appointed by a Board Resolution annexed herewith.
2. Kizaara fully complies with the provisions of the Consumer Protection (E-commerce) Rules, 2020, and Consumer Protection Act, 2019, related to inventory E-commerce entities, as amended from time to time
3. Kizaara has displayed all information on its website: www.kizaara.com, required and prescribed under clause 4 (2) of the said Rules.
4. Kizaara does not indulge or get involved in any Unfair Trade Practice as required under clause 2 (3) of the said Rules.
5. That kizaara fully abides by the provisions contained in Clauses 4 (4 to 6) of the said Rules whereby kizaara have appointed Sh. Ravidra Kumar Gupta, as its Grievance Redressal Officer to look after and resolve the complaints and grievances of the consumers vide Board resolution annexed herewith. Grievance redressal mechanism and Buy back & refund mechanism are also annexed herewith.
6. That kizaara has applied to become a Convergence Partner of the National Consumer Helpline, in compliance of clause 4(7) of the said Rules and as annexed herewith.
7. Kizaara shall record consent of the intending consumer before confirming the order as provided under clause 4 (9 & 10) of the said Rules. Order Form for a consumer along-with its terms & conditions is annexed herewith.
8. Kizaara shall not manipulate the prices of goods and services offered by it on its platform in any manner whatsoever as required under clause 4(11) (a) of the said rules.
9. Kizaara shall not discriminate or differentiate between any class of consumer as required under clause 4 (11)(b) of the said Rules.
10. kizaara shall abide by and comply, in letter and spirit, with all provisions of Clause 7 of the said Rules
11. All documents referred to in the preceding para may be read as part & parcel of this declaration also as the same have not been reproduced here for the sake of brevity.

DECLARANT

DATED: 21 / 03 /2022

KIZAARA INTERNATIONAL RETAIL PVT.LTD.

NODAL OFFICER

JITENDRA KUMAR SINGH
(NODAL OFFICER)